



# **Geberit UK Internal Campus Overview**



# What is the Geberit Campus?

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The Geberit Campus is an online learning platform designed for professionals in the plumbing and sanitary industry. It offers a wide range of training courses and educational resources, related to Geberit products and systems.

The platform includes technical content, video tutorials, and interactive learning modules to help users enhance their skills and stay updated on industry innovations.

Geberit Campus course catalogue:

The screenshot shows the Geberit Campus course catalogue. At the top, there is a search bar with the text "Search term" and buttons for "Search" and "Hide filters". Below the search bar, it indicates "169 Results" and "Sorted by: Name". On the left side, there are filters for "Quick filters" (Free places), "CFC", "Learning methods (3)", "Geberit", "Finance (1)", "Human Resources (18)", "Information Technology (8)", and "Operations (3)". The main content area displays three course cards:

- 3D Experience: What's New R2021x**  
Available for an unlimited time  
Icons: Unlimited, Unlimited, English (GB), Free of charge, Online
- 3DExperience - Insights into the digital engineering process**  
Available for an unlimited time  
Icons: Unlimited, Unlimited, Free of charge, Online
- 3DExperience - Training for Product Development Ceramics**  
Available for an unlimited time  
Icons: Unlimited, Unlimited, English (GB), Free of charge, Online

Example of how a course is displayed:

The screenshot shows a detailed view of a course titled "Geberit AquaClean Shower Toilets (GAC) - Module 3 (17.07.25)". The page includes a "Catalog" link, a "Classroom training" icon, and a date range "17 Jul 2025 10:00 to 17 Jul 2025 16:00". A "Description" section states: "This comprehensive training program is designed to equip participants with the knowledge and practical skills required to install, set up, and troubleshoot the Geberit AquaClean range. This course ensures that you are fully prepared to deliver high-quality service for Geberit AquaClean products." Below the description is the "Course Agenda" with six items:

- 1. Overview of Geberit AquaClean Range**  
Gain insights into the features, functionality, and benefits of the Geberit AquaClean product line. Understand the different models and their unique selling points to effectively communicate value to customers.
- 2. Overview of Installation Requirements**  
Learn about the technical specifications, tools, and pre-installation checks necessary for a seamless installation process. This segment ensures you are well-prepared for various installation scenarios.
- 3. Hands-on Installation**  
Engage in practical, hands-on installation exercises. This module allows participants to apply theoretical knowledge in a controlled environment, ensuring confidence in real-world installations.
- 4. Product Set-Up**  
Master the process of configuring and personalizing the Geberit AquaClean units. From basic settings to advanced customization, participants will learn how to optimize the product for end-user satisfaction.
- 5. Troubleshooting**  
Develop problem-solving skills to diagnose and resolve common issues. This section covers practical tips and techniques to minimize downtime and maximize customer satisfaction.
- 6. Supporting Material**  
Explore the wealth of resources available to aid in installation, maintenance, and customer support. Participants will be introduced to guides, manuals, and online tools that enhance their expertise and efficiency.

Below the agenda is the "Who Should Attend?" section, stating: "This course is ideal for staff who have already completed Module 1 & 2 and have been with working for the business longer than 6 Months." The "Learning Outcomes" section lists five bullet points:

- Understand the full range of Geberit AquaClean products and their applications.
- Perform installations with confidence and precision.
- Configure products to meet customer needs.
- Efficiently troubleshoot and resolve technical issues.
- Utilize available supporting materials to enhance service quality.

On the right side of the page, there are two buttons: "Request now" and "Request for employee". Below these buttons, the "Start date" is "17 Jul 2025 10:00" and the "End date" is "17 Jul 2025 16:00". At the bottom right, the "Tutors" section lists two individuals: "Greg Austin, Trainer" and "Andrew Shankster, Trainer", each with a profile picture and an email icon.

A large, stylized, light blue letter 'G' is positioned on the left side of the slide, partially cut off by the edge. It has a thick, rounded stroke.

**How Does it Work?**

# How Does it Work for Internal Employees?

For internal employees, the Geberit Campus provides tailored training and development opportunities. Employees can access specific modules related to their roles and stay updated on new products and technologies.

The platform is user-friendly, offering a variety of interactive and multimedia resources to facilitate learning.

Employees can track their progress, complete required courses, and deepen their expertise within the Geberit product portfolio. This system promotes continuous professional growth and keeps staff aligned with the company's innovations and standards.





# The End-to-End Process

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The end-to-end process for internal employees on the Geberit Campus involves:

- 1. Course Selection:** Employees browse available courses, such as "Installation Systems (IFS) – Module 1: Product Training," and choose from different dates (e.g., 02.10.24 or 10.12.24). Each course has a limited number of spots (8 for this course).
- 2. Enrolment:** If a course is full, employees must wait for new dates, or a manager can request the Admin/Tutor to enrol them at the next opportunity.
- 3. Completion & Testing:** After attending an in-person course, employees complete a test online, and results are emailed to the course tutor. If a course is online only, then the employee can work through the course online, and any results will be emailed to the course tutor.

# How to Book a Course on Geberit Campus

 Follow these simple steps to enrol in a training course on Geberit Campus:

## 1 Log In to Geberit Campus

- Access the platform via the **GIN** → **UK Section** → **Geberit Campus** (or via the GIN homepage)

## 2 Browse Available Courses

- Use the **Course Catalogue** to find relevant training.
- Filter by category or search for a specific course.

## 3 Select Your Course

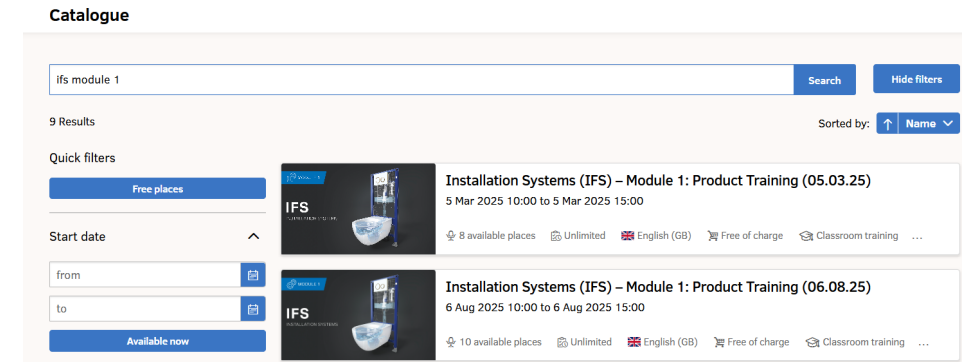
- Click on the course to view details, including objectives, duration, and availability.

## 4 Enrol in the Course

- Click **"Enrol"** or **"Register"** (depending on the course type).
- For in-person training, select a suitable date (dates are shown in each course title and course description).

## 5 Confirmation & Next Steps

- You'll receive a confirmation email with course details.
- Set reminders and prepare for the session!





# Trainer/Tutor Roles

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On the Geberit Campus, trainers or tutors play a crucial role in guiding employee education and development. They are responsible for:

- 1. Course Facilitation:** Tutors administer both online and in-person courses, ensuring they are delivered effectively.
- 2. Enrolment Management:** Trainers can manage course enrolments, including adding participants if requested by a manager.
- 3. Assessment:** After a course is completed, they receive the results of employee tests, review them, and provide feedback.
- 4. Support:** They offer assistance, answer questions, and ensure that training aligns with the required standards and objectives.



## FAQ's

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## 1. How do I enrol in a course?

You can enrol in a course in three ways:

- **Self-enrolment:** Browse [available courses](#) and sign up directly.
- **Manager enrolment:** Your manager can assign courses relevant to your role.
- **HR enrolment:** Courses may be assigned as part of your onboarding or development plan.

## 2. Can I cancel a course I've enrolled in?

Yes, you can cancel a course before it starts, but it will need to be a week prior to the course date (latest) to cancel a course. If you cannot cancel a week prior to the course date, the Trainer/Tutor may reach out to you to ask for a cancellation reason.

**3. Are there multiple dates available for courses?** Yes, many courses offer multiple dates to accommodate different schedules. You can select the date that works best for you when browsing the [course catalogue](#). If you're unable to attend any of the available dates, please contact the training team to discuss alternative options.

**4. Dietary requirements:** You will be asked about any dietary requirements when you enrol into a course that provides lunch. If you didn't provide this information at the time of booking, please notify the training coordinator as soon as possible.

**5. Module 1 tests:** Completing the test at the end of a Module 1 course is mandatory to pass. You must successfully complete the test to receive course completion. If the test is not completed, the course will be marked as incomplete.

**6. Course timings and location:** When you open a course, you'll find the scheduled date, time, and the specific location (including the room number) where the training will take place.